MEETING MINUTES

Project Name: IPRS **Doc. Version No: 1.0** Status: Final

Onslow

Rockingham

Sandhills/Randolph

OPC Pathways Pitt Riverstone Roanoke-Chowan

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IPRS Core Team Meeting **Meeting Name: Facilitator:** Thelma Hayter, DMH

Scribe: Sara Parks 9/8/04 Date: Time: 10 - 11 a.m.

Crossroads, Conference Room 3 Location:

IPRS Core Team Attendees:

Sharlene Bryant Others: Bobby Minish Tim Sullivan Cathy Bennett Kellie Fessler X Cheryl McQueen Sandy Flores Deborah Merrill Myran Harris Gary Imes Sara Parks X Joyce Sims Mike Frost Χ Х Paul Carr Christie Harris Rick Debell Thelma Hayter

Attendees:

Jeffrey Poole

Eastpointe

X	Alamance-Caswell
	Albemarle
Χ	Catawba
	Centerpoint
X	Crossroads
X	Cumberland
X	Durham

Edgecombe-Nash SE Center Х Foothills SE Regional Guilford Smoky Mountain Х Johnston Tideland Χ

Lee-Harnett **VGFW** Х Wake Mecklenburg

Neuse Western Highlands Х Χ New River Wilson-Greene

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Agenda:

Item No. Topics

1. **Division and EDS Review** Upcoming checkwrites: Sept. 10, 17 Oct. 1st

Tim Sullivan: Update Medicaid issues

BugCentral Status

Key CSRs

Operations Support: File Maintenance, Security, and Help Desk

Area Programs joining this week:

2. **Area Programs** Roll call

Charlotte Craver of Value Options will speak about Health Choice

Billing

Review Sept 3rd checkwrite results

Questions/comments about Upcoming checkwrites - Sept. 10, 17 Oct

1 st.

Agenda items

Approve 8/25 minutes for posting

Reminder: Please let us know when you have completed your attending provider enrollments so the Division can start entering the

Federal I-SATS ID for SA Providers.

IPRS Questions or Concerns

Tim Sullivan & Christie Harris – MMIS Updates-Status on EOB 7000

adjustments

Medicaid Questions or Concerns

Any other area program questions/comments

DMH and/or EDS concluding remarks

Next Meeting: September 15, 2004

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

1. **Upcoming Checkwrites:** Sept. 10, 17 Oct 1st –

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

- 2. **Tim Sullivan-** Update Medicaid issues EOB 7000, Value Options not giving PA for retro active Medicaid coverage, & ½ versus 1 visit before PA is required. Friday during the last minute check, we found 2 errors 1) 903 vs. 2708 claims and 2) EOB were set. This set us back 2-3 weeks. We received a memo about increasing the CAP case management rate by \$0.10. Claims will adjudicate with new rate. 1508 denials we need specific ICNS so Christie can take a look. Christie talked to Carol Robertson and Value Options has been instructed to grant PA on retro active Medicaid coverage. Christie's employee called Whitney regarding the therapeutic leave and left a message and has not received a call back. ½ vs. 1 visits memo dated 8/27 the system has been updated with the correct rate.
- 3. **Bug Central Status:**
- 4. **Key CSRs:**.
- 5. **Operations Support** File Maintenance, Security –

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item Topics No.

- 1. **Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
- 2. Charlotte Craver of Value Options will speak about Health Choice Billing. Please send additional Q & A to the iprsqanda@ncmail.net so we can forward to Charlotte/Stacey by the end of September. Charlotte and Stacey will send a write up their presentation to Thelma and she will distribute it to the Core Team through email.
- 3. Questions/Comments about upcoming checkwrites: Sept. 3, 10, 17 Oct 1st

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item Topics No.

4. Agenda items

Approve 8/25 minutes for posting

Reminder: Please let us know when you have completed your Attending Provider enrollments so the Division can start entering the Federal I-SATS ID for SA Providers. Completion date we are aiming for is 9/30/04. Thank you to those who have let us know you have completed enrollment. Send notices to Q & A email address.

IPRS Questions or Concerns -

- Q: CBS Private Providers, what should their address be listed as?
- A: Physical address should be business address.
- Q: If a provider is already in the system but has licensed employees capable of providing services, do they each need a provider number?
- A: No, list their employers address.
- Q: If a provider has a physical address not in NC, but the main location is in NC, how should the address be listed?
- A: Send to Q & A.

Tim Sullivan & Christie Harris – MMIS Updates, Value Options, & ½ vs. 1 visit - Friday during the last minute check, we found 2 errors – 1) 903 vs 2708 claims and 2) EOB were set. This set us back 2-3 weeks. We received a memo about increasing the CAP case management rate by \$0.10. Claims will adjudicate with new rate. 1508 denials we need specific ICNS so Christie can take a look. Christie talked to Carol Robertson and Value Options has been instructed to grant PA on retro active Medicaid coverage. Christie's employee called Whitney regarding the therapeutic leave and left a message and has not received a call back. ½ vs. 1 visits memo dated 8/27 the system has been updated with the correct rate.

Medicaid Questions or Concerns

- Q: Have third party edits been put in?
- A: Christie hasn't received a list yet.
- Q: Who do I call to get CAP rates?
- A: Look on the DMA website for the fee schedule.

Any other area program questions/comments:

Duncan Munn from Public Health will be here to explain how to bill Public Health for services for children 0-3 years sometime after the September 20^{th} meeting.

5 DMH and/or EDS Concluding Remarks: N/A

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date

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